Appln, No.: 10/522,632

Amendment dated December 22, 2009

Reply to non-final Office Action dated September 29, 2009

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: Atty. Docket No.: 007511.00014

Andrea CALVI et al.

Serial No.: 10/522,632

Filed: January 24, 2005

For: METHOD AND SYSTEM FOR MONITORING THE QUALITY OF

SERVICE IN TELECOMMUNICATION NETWORKS, COMPONENTS AND COMPUTER PRODUCTS THEREOF

Group Art Unit: 2442

Examiner: Benoit, E.

Confirmation No : 7405

AMENDMENT

U.S. Patent and Trademark Office Mail Stop Non-Fee Amendment Randolph Building 401 Dulany Street Alexandria, VA 22314

Sir:

In response to the non-final Office Action mailed September 29, 2009, please amend the instant application as follows:

Amendments to the Claims are reflected in the Listing of Claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.